

Unity API for MSPs

The smartest path to automation and better customer service



Overview

The Webroot® Unity API provides a complimentary, turnkey method for managed service providers to access additional, actionable information on Webroot Business Endpoint Protection, DNS Protection, and Security Awareness Training—enabling more efficient business operations and better service delivery to their customers.

The Webroot Unity API platform simplifies access to the Webroot® Global Site Manager (GSM) console using representational state transfer (REST) architectural web services to retrieve individual data sets whenever admins need them. Webroot has added a new console tab within the GSM to set up secure API user access. Because the Webroot Unity API uses REST, admins only have to set up credentials once to authenticate the connection to the GSM console, and then have continuous access to data and services via the API.

Once the secure credentials exchange is in place, admins will have access to all of the information and any actions available from the GSM console, depending on their access rights and permissions.

The Webroot Unity API is still undergoing development and will be enhanced to provide further data points, including additional notification functionality and other service actions based on Webroot MSP partners' needs.

Webroot® Unity API Benefits

- » Enhanced automation and better services
- » Reduced management and operational costs
- » Improved granularity and reports customization
- » Integrations into in-house systems, RMMs, or PSAs
- » Simplified billing and invoicing

Webroot® Unity API Calls

- » **Console Access** – acquire access to GSM console environments
- » **Usage Reporting Module** – get granular usage reports for Endpoint Protection, DNS Protection, and Security Awareness Training
- » **Console GSM** – create sites, list policies and admins, and manage Endpoint Protection, DNS Protection, and Security Awareness Training status for a specified GSM key and a site identifier
 - **Site management** – lists, creates, deactivates, suspends, and resumes sites
 - **User management** – lists users, adds users to a site, and modifies access permissions
 - **Policy management** – lists global and site policies
 - **Group management** – lists, creates, edits, and deletes groups
 - **Endpoint management** – lists endpoints, moves endpoints to a new group, applies new policies, and de-/reactivates endpoints
 - **Command management** – lists and issues endpoint commands
- » **Threat History** – view granular historical information on threats for one or more endpoints
- » **Health Check** – verify the general health of a Unity API service instance and retrieve service version information

The Webroot Unity API enables MSPs to achieve more efficient business operations and better service delivery.

GETTING STARTED

To learn more or try the Webroot Unity API for yourself, please contact your Webroot Channel Account Manager directly, or use the button below to drop us a line.

[CONTACT US](#)

About Webroot

Webroot was the first to harness the cloud and artificial intelligence to protect businesses and individuals against cyber threats. We provide the number one security solution for managed service providers and small businesses, who rely on Webroot for endpoint protection, network protection, and security awareness training. Webroot BrightCloud® Threat Intelligence Services are used by market leading companies like Cisco, F5 Networks, Citrix, Aruba, Palo Alto Networks, A10 Networks, and more. Leveraging the power of machine learning to protect millions of businesses and individuals, Webroot secures the connected world. Headquartered in Colorado, Webroot operates globally across North America, Europe, and Asia. Discover Smarter Cybersecurity® solutions at [webroot.com](https://www.webroot.com).

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